

# **Unit Dose Program**

# **Frequently Asked Questions (FAQs)**

## **GENERAL**

## What is the Unit Dose program?

Unit Dose is a PPE-free tablet-based cleaning program that delivers a professional-grade clean for our customers and their guests.

# What are the SKUs and pack sizes for Unit Dose?

SKU	Description	Pack Size	Sysco SUPC
6102695	Keystone Unit Dose	30 ct	7303550
	Multi-Purpose Cleaner		
6102700	Keystone Unit Dose	48 ct	7303533
	Presoak		
6102696	Keystone Unit Dose	30 ct	7303523
	Delimer		
6102686	Keystone Unit Dose	100 ct	7303504
	Specialty Beverage		
	Cleaner		
6102714	Keystone Unit Dose Pot	100 ct	7312355
	& Pan Sink Detergent		
	Tablet		
6102698	Keystone Unit Dose	60 ct	7303545
	Neutral Floor Cleaner		
6102736	Quat-Tabs	6-100 ct	5256670

# How does the customer receive spray bottle labels?

Customers can call Customer Service, 1-800-35-CLEAN to order spray bottle labels at no charge:

Product	Part Number
Keystone Unit Dose Multi-Purpose Cleaner	53006554
Keystone Unit Dose Pot & Pan Sink Detergent	53006555
24oz Spray Bottle 12 pack (sold)	92652395
Trigger Sprayer 7-5/8 24oz 12 pack	92652352
32oz Spray Bottle 12 pack (sold)	92641182
Trigger Sprayer 9-3/8 32oz 12 pack	92652354

## What dispenser is required for this product?

This program does not require a dispenser. Just fill, drop, dissolve, and use!

## Is this a solid or liquid product?

Every Unit Dose product is a single-use solid tablet.

# What is the pH of the use solution?

Unit Dose Multi-Purpose Cleaner Tablet	7.0 - 8.0
Unit Dose Delimer Tablet	1.7 - 2.7
Unit Dose Specialty Beverage Cleaner Tablet	9.0 - 10.0
Unit Dose Pot & Pan Sink Detergent Tablet	5.0 - 6.0
Unit Dose Presoak Tablet	8.5 - 9.5
Unit Dose Neutral Floor Cleaner Tablet	5.0 - 8.0
Quat-Tabs	N/A

## What is the shelf life of the product?

Unit Dose Multi-Purpose Cleaner Tablet	3 years
Unit Dose Delimer Tablet	2 years
Unit Dose Specialty Beverage Cleaner Tablet	3 years
Unit Dose Pot & Pan Sink Detergent Tablet	2 years
Unit Dose Presoak Tablet	2 years
Unit Dose Neutral Floor Cleaner Tablet	3 years
Quat-Tabs	4 years

## How will customers access and distribute the training content to their teams?

Each Unit Dose product case and wallchart comes equipped with a QR code directing to a product-specific landing page. Here customers will have access to training videos, SDS documentation and additional product details.

# Are the training videos available in other languages, or are they only in English?

Each Unit Dose training video will be available in both English and Spanish.

#### **USE APPLICATION**

## At what concentration do I need to use these products at?

Unit Dose Multi-Purpose Cleaner Tablet	1 tablet per bottle
Unit Dose Delimer Tablet (dish machine deliming)	2-4 tablets
Unit Dose Specialty Beverage Cleaner Tablet	1 tablet per gal
Unit Dose Pot & Pan Sink Detergent Tablet	1 tablet per 10 gal
Unit Dose Presoak Tablet	1 tablet per tub
Unit Dose Neutral Floor Cleaner Tablet	1 tablet per 3 gal
Quat-Tabs	1 tablet per 1.5 gal

#### What PPE is required?

All products in the Unit Dose program are PPE free. Wash hands after coming in direct contact with tablets.

## Are there any safety details to be aware of?

All SDS information can be found here: Safety Data Sheets - SDS - MSDS | Ecolab

#### **SURFACE COMPATABILITY**

## What types of surfaces should I use the Multi-Surface Cleaner and Neutral Floor Cleaner on?

The Multi-Surface Cleaner and Neutral Floor Cleaner tablets are compatible with common surfaces. When used on sensitive surfaces like marble, it is required to rinse and wipe immediately to avoid leaving residue behind.

#### Can I use any of these products on glass and mirrors?

Yes, the Unit Dose Multi-Purpose Cleaner Tablet can be used on both glass and mirrors.

## What if I have questions on if this product is safe on a specific surface type?

Please reach out to your Ecolab Representative with any questions on specific surface types.

Ecolab's Technical Service Lab is available to support compatibility testing on specific substrates by request.

## **ADDITIONAL QUESTIONS**

For other questions related to the product or to place an order, please contact your Ecolab representative at 1-800-35-CLEAN.